

Continental's RPA Journey

How to build a high security and high availability enterprise automation

Continental Group

Our Structure as at January 1, 2022

Group			
Group Sector	Automotive	Tires	ContiTech
Business Area	 <ul style="list-style-type: none">› Safety and Motion› Autonomous Mobility› User Experience› Smart Mobility› Architecture and Networking	 <ul style="list-style-type: none">› Original Equipment› Replacement APAC› Replacement EMEA› Replacement the Americas› Specialty Tires	 <ul style="list-style-type: none">› Advanced Dynamics Solutions (AD)› Conveying Solutions (CS)› Industrial Fluid Solutions (IFS)› Mobile Fluid Systems (MFS)› Power Transmission Group (PTG)› Surface Solutions (SSL)

527 Locations in 58 Countries and Markets

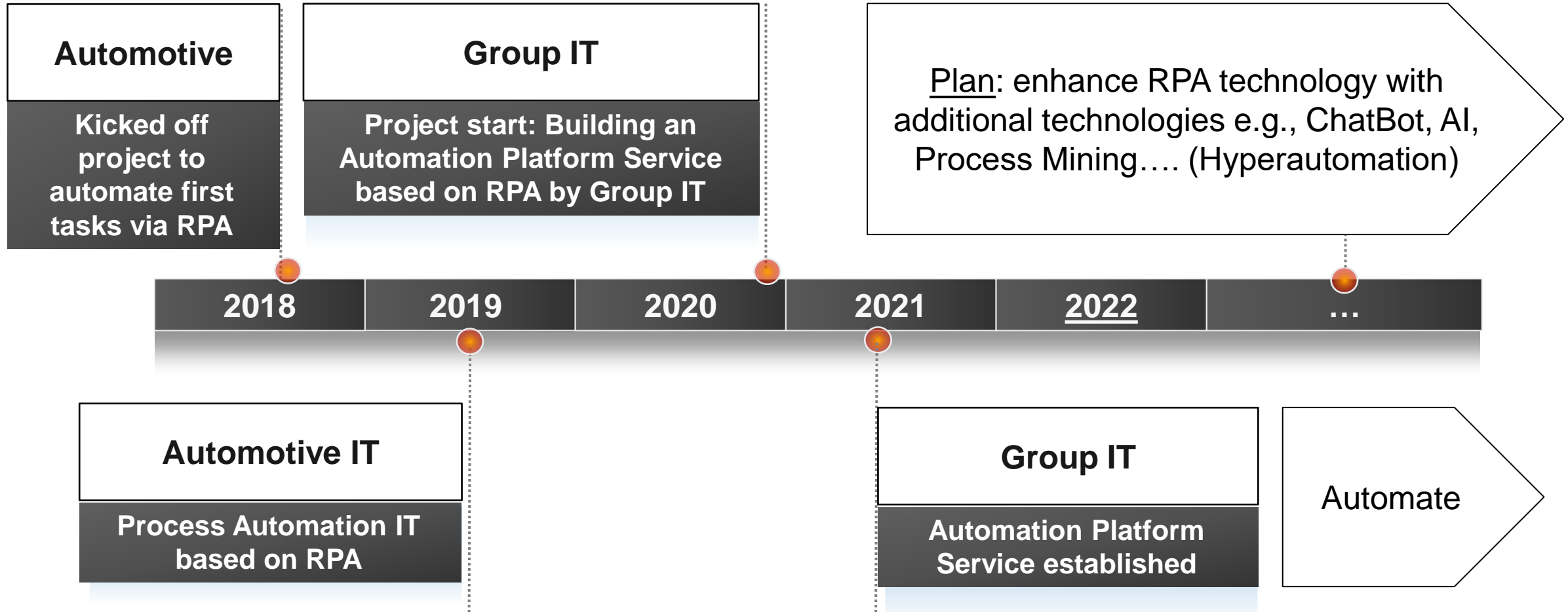
- › Argentina
- › Austria
- › Australia
- › Belgium
- › Botswana
- › Brazil
- › Canada
- › Chile
- › China
- › Columbia
- › Costa Rica
- › Czech Republic
- › Denmark
- › Ecuador
- › Finland
- › France
- › Germany*
- › Ghana
- › Greece
- › Hungary
- › India
- › Indonesia
- › Ireland
- › Israel
- › Italy
- › Japan
- › Kazakhstan
- › Lithuania
- › Luxembourg
- › Malaysia
- › Mexico
- › Morocco
- › Netherlands
- › Norway
- › Peru
- › Philippines
- › Poland
- › Portugal
- › Republic of South Africa
- › Romania
- › Russia
- › Saudi Arabia
- › Serbia
- › Singapore
- › Slovakia
- › Slovenia
- › South Korea
- › Spain
- › Sri Lanka
- › Sweden
- › Switzerland
- › Taiwan (China)
- › Thailand
- › Turkey
- › United Arab Emirates
- › United Kingdom
- › USA
- › Zambia

* Headquarters in Hanover

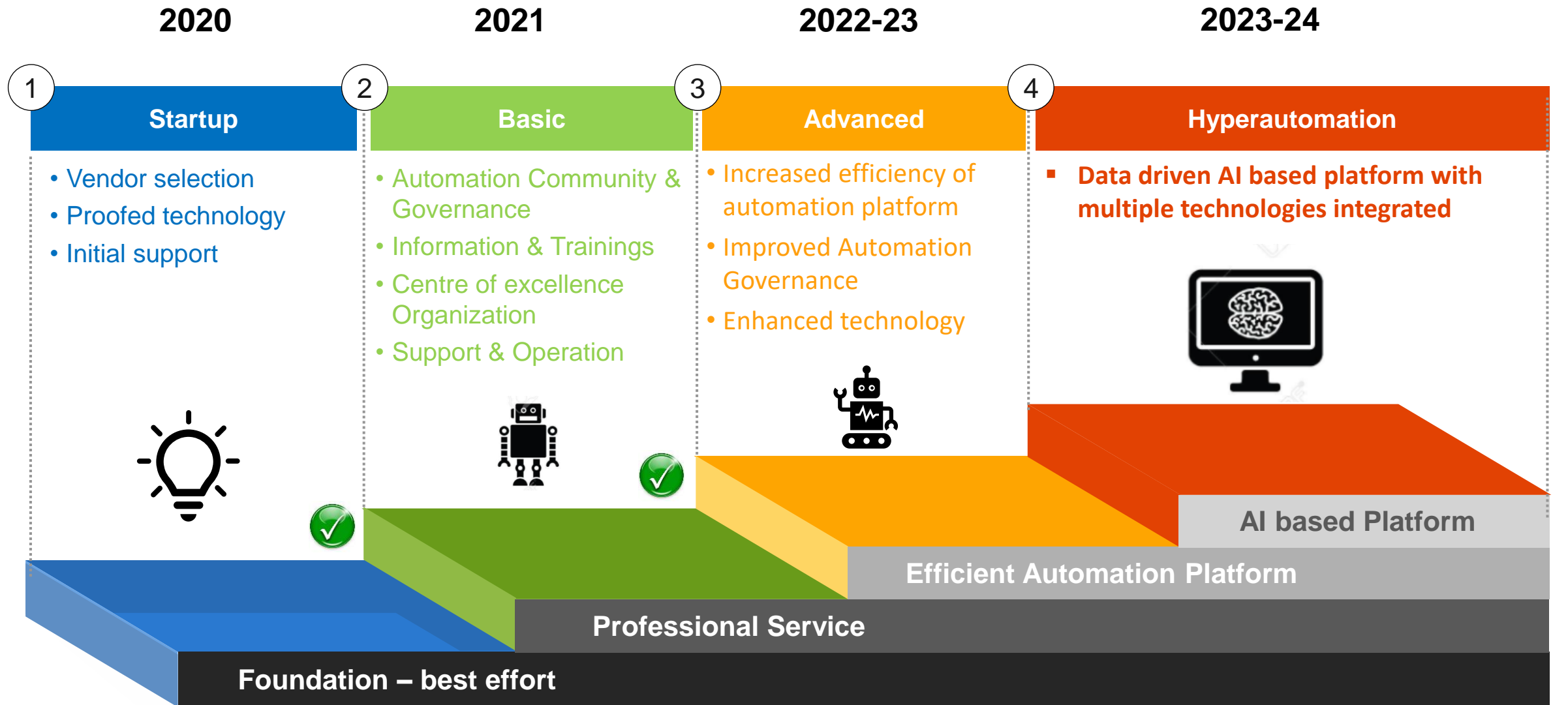
As at: Dec. 31, 2021



Continental RPA Journey – Timeline



Group IT RPA Platform: Transformation & Milestones



RPA Platform Operational Model



RPA Developers & Operators (Business)



One main CoE per group sector

Tire COE Group COE Auto COE Tech COE



Automation Platform Service (Group IT)



Automation Reporting



Service Operation & Support

ROBOYO
NEXT LEVEL NOW

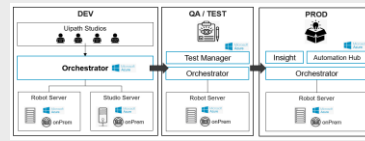
Managed Service



Monitoring



License Management



Technical Architecture



Automation Governance



Communication & Collaboration

Governance & Control



done on basic level → improvements needed (Audit)

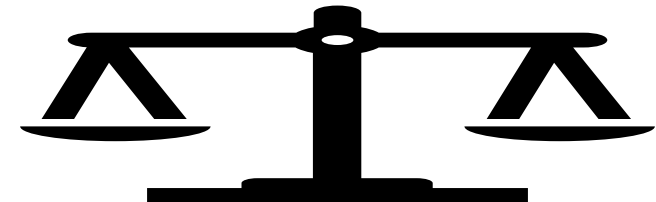
To create a sustainable IT governance system, it is recommended to follow **in 7 core perspectives** (CoBit principles) to actively manage and ensure that standards are defined and adhered to.



- 1 Processes
- 2 Architecture
- 3 Organisational structures
- 4 Principles, policies and frameworks
- 5 Data, information and knowledge
- 6 Culture, partners, ethics and behavior
- 7 People, skills and competencies

Quality/Costs vs. Speed/ Flexibility

But consider:



Summary

We have already achieved a lot!

Technology: we have the right technology

Organisation: Business & IT / Governance est.

Platform Usage: „**Hundreds**“ of
**RPA Developers &
Automated Processes**

We are at the beginning of a **journey**
and we need to speed-up, learn and
collaborate!

**The automation potential at Continental
AG is **enormous****
and many other processes are waiting to be
automated

RPA technology is only a beginning,
we are on the way to **Hyperautomation**